

## Sub-processors of Zaurus B.V.

Version 2.0

We work with various sub-processors so that our customers and partners can benefit from the expertise of these sub-processors when using our communication platform, when we communicate or when doing business with us. We have entered into a processing agreement with each sub-processor to ensure that they treat the personal data they process through us in accordance with the rules.

This is an overview of our current sub-processors:

Sub-processor	Description of the service and personal data	Data outside the EEA	Sub-processor Agreement
<b>Alterdesk B.V.</b> Comeniusstraat 5 1817 MS Alkmaar The Netherlands	Performing management tasks for the communication platform, website, and newsletters of the Company. <ul style="list-style-type: none"> <li>▪ Organization name;</li> <li>▪ Customer contact details (name, telephone number and email address);</li> <li>▪ Billing data customer (organization data, bank account number, Chamber of Commerce number, VAT number);</li> <li>▪ Device properties, device visitors website (IP address of a device (anonymized), screen size, device type, browser information, geographic location (country only) and preferred language, number of users and sessions, operating systems, first time opened, number of times the app was opened, app updates and in-app purchases);</li> <li>▪ Contact details for newsletter recipients (name and email address).</li> </ul>	EEA – (GDPR compliant)	Yes

<p><b>Amazon Web Services</b> Frankfurt - Germany Paris - France</p> <p><b>Important:</b> Until presumably 31 October 2021</p>	<p>Cloud provider - All personal data that a user has set in his profile.</p> <ul style="list-style-type: none"> <li>▪ First name;</li> <li>▪ Last name;</li> <li>▪ E-mail address;</li> <li>▪ Job title (optional);</li> <li>▪ Telephone number (optional);</li> <li>▪ Profile picture (optional).</li> </ul> <p>When: When creating an account and using Zaurus.</p>	<p>EEA – (GDPR compliant)</p>	<p>Yes</p>
<p><b>Cyso B.V.</b> Wognumsebuurt 3 1817 BH Alkmaar The Netherlands</p> <p><b>Important:</b> From presumably 1 November 2021</p>	<p>Cloud provider - All personal data that a user has set in his profile.</p> <ul style="list-style-type: none"> <li>▪ First name;</li> <li>▪ Last name;</li> <li>▪ E-mail address;</li> <li>▪ Job title (optional);</li> <li>▪ Telephone number (optional);</li> <li>▪ Profile picture (optional).</li> </ul> <p>When: When creating an account and using Zaurus.</p>	<p>EEA – (GDPR-compliant)</p>	<p>Yes</p>
<p><b>E-zorg</b> Karspeldreef 6-B 1101 CJ Amsterdam The Netherlands</p> <p><b>Important:</b> Only applicable when using our digital assistant Chantal.</p>	<p>Provider of secure networks.</p> <ul style="list-style-type: none"> <li>▪ Gender;</li> <li>▪ First name;</li> <li>▪ Last name;</li> <li>▪ Phone number;</li> <li>▪ Date of birth;</li> <li>▪ Summary of the conversation with Chantal.</li> </ul> <p>When: To receive edifact messages.</p>	<p>EEA – (GDPR-compliant)</p>	<p>Ja</p>

<p><b>Enovation B.V.</b> Rivium Quadrant 2 2909 LC Capelle a/d IJssel The Netherlands</p> <p><i><b>Important:</b> Only applicable when using our digital assistant Chantal.</i></p>	<p>Provider of secure networks.</p> <ul style="list-style-type: none"> <li>▪ Gender;</li> <li>▪ First name;</li> <li>▪ Last name;</li> <li>▪ Phone number;</li> <li>▪ Date of birth;</li> <li>▪ Summary of the conversation with Chantal.</li> </ul> <p>When: To receive edifact messages.</p>	<p>EEA – (GDPR-compliant)</p>	<p>Ja</p>
<p><b>KPN B.V.</b> Wilhelminakade 123 3072 AP Rotterdam The Netherlands</p> <p><i><b>Important:</b> Only applicable when using our digital assistant Siggie.</i></p>	<p>Hosting of servers on which chatbot Siggie runs.</p> <ul style="list-style-type: none"> <li>▪ Client code;</li> <li>▪ First name;</li> <li>▪ Last name;</li> <li>▪ E-mail address;</li> <li>▪ Age category;</li> <li>▪ Therapists involved.</li> </ul> <p>When: When using chatbot Siggie.</p>	<p>EEA – (GDPR compliant)</p>	<p>Yes</p>
<p><b>Twilio</b> 375 Baele Street 300 San Francisco United States</p> <p><i><b>Important:</b> Only with analog dial-in, in a digital consulting room.</i></p>	<p>Supplier for establishing SIP connections between digital and analog devices.</p> <ul style="list-style-type: none"> <li>▪ IP address of the mobile device;</li> <li>▪ Users' phone number;</li> <li>▪ Audio.</li> </ul> <p>When: When using SIP connections to an analog extension. For example, if you want to dial into a digital consulting room with your telephone.</p>	<p>EEA – (GDPR compliant)*</p>	<p>Yes</p>

<p><b>CM.com</b> Konijnenberg 30 4825 BD Breda The Netherlands</p>	<p>SMS service provider for sending invitations to the digital consulting room by SMS and sending codes for two-factor authentication.</p> <p>Regarding the access functionality:</p> <ul style="list-style-type: none"> <li>▪ User phone number;</li> <li>▪ Access code to digital consultation room.</li> </ul> <p>Regarding the two-factor authentication functionality:</p> <ul style="list-style-type: none"> <li>▪ User phone number;</li> <li>▪ Token (i.e. 2FA code).</li> </ul> <p>When: When using the SMS functionality to invite users to the digital consultation room.</p>	<p>EER – (GDPR-compliant)</p>	<p>Yes</p>
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*\* Twilio is an American company but offers a possibility to process data within the European Economic Area (EEA). Zaurus takes this opportunity. The geographical location of the connections has been taken into account in the development of SIP. It has been decided not to have the connections run via the United States, but via Germany. The data that is exchanged therefore always remains within the European Economic Area.*